

*Palliative medicine home visits are based on need and location. Consultations are also offered at our regional clinics:*

**Hospice & Palliative Care Charlotte Region**

7600 Little Avenue • Charlotte, NC 28226

**Levine & Dickson Hospice House - Huntersville**

11900 Vanstory Drive • Huntersville, NC 28078

**Hospice & Palliative Care Lincoln County**

900 Dontia Drive • Lincolnton, NC 28092

**Hospice of Laurens County**

1304 Springdale Drive • Clinton, SC 29325

QUESTIONS? CALL US.

*We can help you talk to your physician.*

**704.375.0100**

**Palliative Medicine  
CONSULTANTS**

of

*Hospice & Palliative Care Charlotte Region*

7845 Little Avenue, Charlotte, NC 28226

**704.375.0100 • hpccr.org**

*The images in this brochure feature individuals whose lives have been touched by our care teams.*

NATURE PHOTO LOCATION:  
DANIEL STOWE BOTANICAL GARDEN, BELMONT, NC (INSIDE)

*Hospice & Palliative Care Charlotte Region (including Hospice & Palliative Care Lake Norman, Hospice & Palliative Care Lincoln County, Hospice & Palliative Care Palmetto Region, Levine & Dickson Hospice House – Huntersville, Levine & Dickson Hospice House at Aldersgate, and Levine & Dickson Hospice House at Southminster) and Hospice of Laurens County do not discriminate against any person on the basis of race, color, creed, national origin, gender, age, sexual orientation, religion, veteran status, or disability on admission, in treatment, or participation in its programs, services, activities, or employment.*

*If you speak the following languages, language assistance services are available to you free of charge:  
Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística.  
Llame al 1-704-375-0100. (TTY: 1-704-568-8505)  
Chinese: 注意：如果你会说中国话，语言援助服务，免费的是可供您使用。致电 1-704-375-0100 年  
(TTY: 1-704-568-8505)*

**PALLIATIVE  
Medicine**

**Enhancing  
Quality of Life**



Hospice & Palliative Care Charlotte Region is licensed by the State of North Carolina, accredited by the Accreditation Commission for Health Care, Inc. (ACHC), and certified by Medicare.



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## WHAT is palliative medicine?

Palliative medicine is a medical specialty focused on improving the quality of life for patients with serious, advanced illnesses such as congestive heart failure (CHF), chronic obstructive pulmonary disease (COPD), kidney failure, liver failure, dementia, Parkinson's, and cancer.

### Consider palliative medicine when:

- Your quality of life has been suffering due to illness
- Your condition has worsened despite the best care by your doctors
- You need more help from family and friends
- Information provided by your doctor is confusing
- You have had frequent trips to the doctor's office or hospital to address your serious illness and its symptoms
- You need help understanding options available for your care and what to expect in the future

QUESTIONS? Call 704.375.0100.



## WHAT services are provided by Palliative Medicine Consultants?

Our **Palliative Medicine Consultants** will take time to get to know you and learn what is important to you and your family. We will assess your understanding of your illness and what your doctors have told you. We will ask about your spiritual and cultural beliefs, how you are coping with your illness, and how you are feeling physically. Additionally, **we provide:**

- assistance understanding your illnesses and what to expect
- guidance with decisions on complex treatment options
- close communication and support
- expert management of pain and other symptoms
- promotion of dignity, comfort, and quality of life - as defined by you
- a plan of care based on your goals and preferences
- assistance with advance care directives
- communication with your doctor(s) regarding your consultation

## PLEASE ASK YOUR DOCTOR FOR A REFERRAL TO Palliative Medicine Consultants.

You will then be contacted by a palliative medicine nurse to schedule an appointment. Most initial visits are one hour and follow-up visits are about 30 minutes.

The cost of palliative medicine is covered by Medicare, Medicaid, and most private insurance. As a non-profit organization, **Palliative Medicine Consultants** serves all medically-eligible patients and their families, regardless of ability to pay.