



Helping patients and their families
make the most of every day since 1978.



7845 Little Avenue, Charlotte, NC 28226
704.375.0100 • hpcr.org

HOSPICE Care

WHY Hospice & Palliative Care Charlotte Region?

BECAUSE YOU ARE OUR PRIORITY.

You and your loved ones deserve exceptional care and guidance on this journey. You deserve to have your choices respected.

Your comfort, needs, and wishes come first.

You can count on us – where you need us and when you need us.

THAT IS OUR PROMISE.

Services

- Hospice Care
- Palliative Medicine
- Grief Care
- Pediatric Care - Kids Path®
- Inpatient & Residential Care
- Admissions 24/7/365



Region Served

The images in this brochure feature individuals whose lives have been touched by our care teams.

QUESTIONS? CALL US.

*We can visit you in your home,
answer questions, and even help
you talk to your physician.*

704.375.0100



Hospice & Palliative Care Charlotte Region is licensed by the State of North Carolina, accredited by the Accreditation Commission for Health Care, Inc. (ACHC), and certified by Medicare.



CHARLOTTE REGION

FEATURED NATURE PHOTO BY: THERON M. PRINCE

NATURE PHOTO LOCATION: BLUE RIDGE PARKWAY, NC



Making the Most of Every Day



WHAT is hospice care?

Hospice is exceptional care focused on comfort rather than a cure, and it is usually provided in the place a patient calls home. Pain and symptom management are paramount.

Hospice care is about making the most of each day and enjoying the best quality of life possible. It is about meeting the physical, spiritual, and emotional needs of individuals and their loved ones. Hospice can help patients with life-limiting illness define what is most important to them, develop a plan of care, and then assist in meeting a patient's goals.

Hospice care could benefit anyone who has:

- a terminal illness with a life expectancy of month, weeks or days (rather than years)
- chosen comfort care rather than seeking treatment focused on a cure
- had multiple hospital stays in the past 6 months
- experienced significant weight loss or decreased appetite

COMFORT CARE

Hospice care from Hospice & Palliative Care Charlotte Region

All hospices should provide basic, comfort-oriented care. **Hospice & Palliative Care Charlotte Region** provides so much more:

- a **plan of care** developed specifically to the needs of each patient and their loved ones
- a **dedicated care team**
- **partnership** between patient's primary care physician and the care team
- dedicated **after-hours nursing team** to make evening and weekend patient visits
- **full-time pharmacist** on staff to optimize medication to best manage pain and other symptoms
- **spiritual care**
- **24-hour on-call support**
- **assistance** with Living Will and Health Care Power of Attorney
- **grief support** for loved ones

When you choose **Hospice & Palliative Care Charlotte Region**, you are choosing an experienced partner who will be with you every step of the way.

HOW DOES SOMEONE COME UNDER HOSPICE CARE?

Anyone can initiate the process.

Call our **referral number at 704.335.3575** or talk to your physician to request a referral. If you need help talking to your physician or **have questions, call 704.375.0100.**



Hospice care is covered by Medicare, Medicaid, and most employer-provided healthcare plans. For individuals enrolled in Medicare, hospice is a benefit they are entitled to receive. Thanks to generous community support, and our non-profit mission, **our hospice care is available to anyone in our community who needs us, regardless of their ability to pay.**